



CERTIFICATE

Quality Representative TÜV®

The certification body
TÜV AUSTRIA CERT GMBH
hereby certifies that

Robert Grabmayer

born 1965/01/20

has successfully passed all requirements as laid down
by certification regulations in accordance with ISO/IEC 17024
to receive the qualification as

Quality Representative TÜV®

Certificate valid until: 2025/12/31
Certificate No. Z15.08.011.116



Barbara Wayer

Certification Body
Vienna, 2020/11/26

✓ Certification requirements

- Completed course as certified Quality Representative at the TUV AUSTRIA Academy or equivalent training
- Passed certification examination

✓ Content

- Fundamentals of quality management - concepts , standards , structure of ISO 9001
- Quality-, environment-, safety-, integrated management systems
- Current standards of the ISO 9000 series
- Process management-model ISO 9001:2015
- Key Indicators for process management
- Setting of quality documentation
- Interpretation of the ISO 9001:2015 requirements
- Continuous improvement processes
- Techniques and tools, internal and external audits
- Quality management and Total Quality Management

✓ Training scope

24 teaching units (3 days of 8 units each)

✓ Educational institution



TÜV AUSTRIA AKADEMIE GMBH

Deutschstraße 10, 1230 Vienna

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E: akademie@tuv.at

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✓ Certification authority



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General terms and conditions, the TUV AUSTRIA CERT GMBH Person Certification Regulations and the certification programme of the respective qualification apply. To verify the authenticity of this certificate, please visit www.tuv.at/en/certificate-search.