

CERTIFICATE

Quality Representative TÜV®

The certification body of
TÜV AUSTRIA
hereby certifies that

Robert Grabmayer

born 1965/01/20

has successfully passed all requirements as laid down
by certification regulations in accordance with ISO/IEC 17024
to receive the qualification as

Quality Representative TÜV®

Certificate valid until: 2030/12/31
Certificate No. Z15.08.011.116



Marianna Faltejski

Certification Body
Vienna, 2025/07/31

✓ Certification requirements

- Completed course as certified Quality Representative at the TÜV AUSTRIA Academy or equivalent training
- Passed certification examination

✓ Content

- Terms and principles of quality management according to ISO 9000:2015
- The ISO 9000 ff standards family
- The process management model of ISO 9001:2015
- Interpretation of the requirements of ISO 9001:2015
- Overview of integrated management systems (quality, environment, safety)
- Establishment, implementation and further development of a quality management system (QMS)
- Quality documentation
- Process management, key figures
- Overview of techniques, tools, audits
- Continual improvement

✓ Training scope

24 teaching units (3 days of 8 units each)

✓ Educational institution



TÜV AUSTRIA AKADEMIE GMBH

Deutschstraße 10, 1230 Wien

T: +43 (0)5 0454-8000

E: akademie@tuv.at

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✓ Certification authority



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General terms and conditions, the TÜV AUSTRIA Person Certification Regulations and the certification program of the respective qualification apply. To verify the authenticity of this certificate, please visit tuv.at/zertifikate-pruefen.